LEEDS CITY COUNCIL CODE OF CORPORATE GOVERNANCE FRAMEWORK OF INTERNAL CONTROL AND ASSURANCE MAP 2023

The Code of Corporate Governance set out in the Constitution sets out the Council's Principles of Corporate Governance and articulates a set of commitments for each.

| | Behaving w (Doing the in the rig | right thing | Ensuring op engag (Sharing info inviting par | ement rmation and | |
|---------------------------------|---|--|---|--------------------------|--------------------------|
| Defining | outcomes | Determinir | ng effective | Managing risk a | nd performance |
| (Having realist what we can and | ic priorities for I should achieve) | interve (Considering th taking inform | ne options and | (Ensuring t implement | hat we can our plans) |
| | Developin | g capacity | Effective ac | countability | |
| | | e best out of and our people) | (Ensuring our clear, robust, and | | |

This Framework of Internal Control shows how the Council's arrangements meet each of those commitments, and the Assurance Map shows how we evidence that arrangements are working as intended, identify weaknesses and opportunities for improvement, and oversee improvement plans.

Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|------------------------------|---|---|-------------|
| | (What we do) | (How we know it works) | Туре |
| We are committed to ethical | Values: | Constitution Council and democracy (leeds.gov.uk) | |
| governance and will embed | We have adopted clear values, supported by described | Local Code of Corporate Governance – Part 5 j | |
| our values and use them as | behaviours which are embedded throughout our arrangements. | <u>The best place to work – our people strategy 2020 to</u> | Operational |
| the basis for planning and | | 2025 (leeds.gov.uk) | |
| implementing services; have | | Survey of Internal Control: | |
| clear and enforced codes of | | #TeamLeeds Values & behaviours | |
| conduct for Members and | | The annual assurance report in relation to employment | Specialist |
| officers; and will work with | | policies and employee conduct received by Corporate | |
| external providers to ensure | | Governance and Audit Committee Item 67 - 6th | |
| that they share our ethical | | February 2023 | |
| standards. | Member Conduct: | Constitution Council and democracy (leeds.gov.uk) | Operational |
| | Standards and Conduct Committee is required to promote and | Standards and Conduct Committee Terms of Reference – | |
| | maintain high standards of conduct by members and co-opted | Part 3 Section 2B c | |
| | members of the authority. | Code of Conduct Complaints Procedure Rules – Part 4 k | |
| | We have adopted the Members Code of Conduct (amended as | Members Code of Conduct – Part 5 a | |
| | necessary and appropriate) which Members commit to through | Standards and Conduct Committee received | Specialist |
| | their acceptance of office. | The Annual Report of the Monitoring Officer item 7 10 th | |
| | We provide guidance and training to Members at Induction and | March 2023 | |
| | as appropriate to support clear knowledge and understanding of | LGA Model Councillor Code of Conduct, Annual Review | |
| | the Code and arrangements for the registration and declaration | of Protocols, and The Independent Person - item 8, 9 and | |
| | of interests, gifts and hospitality. | 10 - <u>14th March 2022;</u> | |
| | We consider complaints in relation to breach of the Code of | General Purposes Committee received | |
| | Conduct in accordance with our published procedure. | Amendments to Councillor Code of Conduct, and | |
| | | Independent Person – item 7 and 9 <u>16th May 2022</u> | |
| | | Council received The Annual Report of the Standards and | |
| | | Conduct Committee – item 96 22 nd March 2023 | |
| | We have appointed an Independent Person. | | Independent |
| | Gordon Tollefson appointed for five years, until July 2022. It is | Appointed by full Council – item 100 29th March 2017 | |
| | proposed to extend this term of office for two years to enable | Proposals considered by Standards and Conduct | |
| | | Committee. item 11 14th March 2022 | |

Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

| Our Commitment | The Governance Framework (What we do) | The Assurance Map (How we know it works) | Assurance Type |
|---|---|---|-------------------|
| | the Outgoing Independent Person to support appointment and transition to a new Independent Person. | | |
| | Officer Conduct: We have adopted the Employee Code of Conduct which is included in the terms and conditions of employment. | Constitution <u>Council and democracy (leeds.gov.uk)</u> Employee Code of Conduct – <u>Part 5 b</u> | Operational |
| | We have established arrangements for the registration of interests and gifts and hospitality. | Survey of Internal Control Employee Code of Conduct and arrangements for Declaration of interests and registration of Gifts & hospitality Arrangements to prevent conflict of interests | |
| | | The annual assurance report in relation to employment policies and employee conduct received by Corporate Governance and Audit Committee Item 67 - <u>6th February</u> <u>2023</u> | Specialist |
| | | Internal Audit Review of arrangements in relation to employee interests has been completed. | Independent |
| | Providers: Arrangements are embedded through our Contracts Procedure | Constitution <u>Council and democracy (leeds.gov.uk)</u> Contracts Procedure Rules – <u>Part 4 h</u> | Operational |
| | Rules, Standard Selection Questionnaire for high value procurements, and our standard terms and conditions. | The annual assurance report on procurement is received by Corporate Governance and Audit Committee. Item 22 29 th July 2022 Enquiries of Specialists – Head of Procurement and | Specialist |
| We will abide by the rule of | The City Solicitor is designated as Monitoring Officer. | Commercial Service Constitution Council and democracy (leeds.gov.uk) | Operational |
| law and will act in accordance with the legal and regulatory | The Monitoring Officer Protocol sets out arrangements to ensure that they are able to discharge the role effectively. | Monitoring Officer Protocol – <u>Part 5 e</u> | |
| framework, dealing effectively with any breach | The Legal Service has achieved and maintained Lexcel Accreditation Arrangements are in place to ensure that officers and Members have access to legal advice and guidance, including named legal | Survey of Internal Control Arrangements to ensure legal and regulatory compliance, including arrangements for obtaining legal advice and guidance, and | Operational |

Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|-------------------------------|---|--|-------------|
| | (What we do) | (How we know it works) | Туре |
| | officers providing advice to Council and Executive committees and officer decision making panels. The corporate report | arrangements for the outsourcing of legal work | |
| | template requires that the legal implications of each proposal | Enquiries of Specialists - City Solicitor | Specialist |
| | are set out and can be considered by the relevant decision | Annual Review of Protocols received by Standards and | |
| | maker. All Executive Board reports are considered by colleagues | Conduct Committee Item 9 <u>14th March 2022</u> Published agendas and delegated decisions include legal | Operational |
| | in legal. Officer decisions can be referred to legal at the discretion of the decision maker. | implications. For example: Housing Activity Update | Operational |
| | | received at Environment, Housing and Communities | |
| | There is proactive engagement between legal service and | Scrutiny Board, <u>10th November 2022</u> | |
| | directorates on high profile / sensitive matters, with weekly | Internal Audit carries out testing of published decisions. | Independent |
| | updates to City Solicitor and Director on high profile / sensitive | | |
| | cases or those with significant reputational or financial risk for Council. | | |
| | Advice and guidance are available to all directorates to ensure | Enquiries of Specialists – Head of Procurement and | |
| | procurement is legally compliant. | Commercial Service | |
| | Standard Terms and Conditions ensure providers are legally | | |
| | compliant and held to account (e.g., Data protection) | | |
| We will have a zero-tolerance | We have adopted a suite of counter fraud and corruption | Website | Operational |
| approach to corruption and | policies and procedures including: | Reporting Fraud and Corruption (leeds.gov.uk) | |
| misuse of power | Counter fraud and corruption strategy and response plan | Survey of Internal Control | Operational |
| | Anti-money laundering policy Anti-bribary and corruption policy | The Council's approach to counter fraud and corruption including: | |
| | Anti-bribery and corruption policy Whistleblowing policy | The Council's Counter-fraud and corruption | |
| | We have nominated a Counter Fraud and Corruption Member | strategy and response plan | |
| | Champion | • Whistle blowing policy | |
| | | • The Council's Anti-money laundering policy; and | |
| | | The Council's Anti-bribery and corruption policy | |

Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|--|--|-------------|
| | (What we do) | (How we know it works) | Туре |
| | We have developed counter fraud training package available for | Bi-annual update reports are received by Corporate | Specialist |
| | all staff and targeted to those in areas of risk. | Governance and Audit Committee - Item 9 24th June | |
| | | <u>2022</u> and item 51 <u>28th November 2022</u> . | |
| | | The Head of Audit's annual report and opinion is | |
| | | received by Corporate Governance and Audit Committee | |
| | | - item 37 <u>3rd October 2022.</u> | |
| | | PSIAS External Quality Assessment reported to | Independent |
| | | Consultative Meeting of CGAC - Item 4 <u>17th December</u> | |
| | | <u>2021</u> | |

Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

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| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|--|---|---------------------------|
| | (What we do) | (How we know it works) | type |
| | | Monitoring of urgent decisions provided in regular internal audit update reports to CGAC. Item 8 24 th June 2022 Item 36 3 rd October 2022 Item 65 6 th February 2023 The Decision Making Statement of Internal Control was received by Corporate Governance and Audit Committee Item 9 24th June 2022. Internal Audit sample testing of published | Specialist Independent |
| | | decisions | |
| We will use appropriate means to consult and engage with service users, local communities and other stakeholders to inform our activity | Arrangements for customer contact and satisfaction include: Customer contact policy and procedures Communication systems focussed on a customer centric approach Performance monitoring focussed on customer satisfaction and 'good' customer service A culture of continuous improvement | The Customer Contact Statement of Internal Control was received by Corporate Governance and Audit Committee Item 81 <u>25th March 2022</u> | Specialist |
| | Seek to ensure appropriate, proportionate consultation and engagement with stakeholders, citizens and communities. Supported by toolkit, advice & training (on request) Four principles which support the approach to consultation and engagement Involve people at the earliest possible stage | Website <u>Consultations and feedback (leeds.gov.uk)</u> <u>Leeds Citizens' panel</u> <u>Equalities assembly (leeds.gov.uk)</u> Survey of Internal Control | Operational |
| | Make the engagement meaningful and honest Make it easy for everyone to take part Show everyone the impact the engagement has had | Approach to consultation and engagement including access to advice | |
| | A range of consultation and engagement approaches are used to provide both quantitative and qualitative feedback in relation to proposals in a way which is proportionate, representative, and meaningful. These include: | Enquiries of Specialists – Chief Officer Policy and Intelligence Corporate Governance and Audit Committee received report on Governance Arrangements for | Specialist |

Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|--|--|-------------|
| | (What we do) | (How we know it works) | type |
| | The Leeds Citizens' Panel Consultation and feedback on the Council's website Surveys Discussion A review of digital engagement tools will ensure engagement | Implementation of Best City Ambition item 11 24th June 2022 Consideration of consultation in reports - For example Full Council - item 79 23rd February 2022 | Operational |
| | online as effective as possible, and simpler for citizens to access. Consultation and engagement approach and outcomes are shared with decision makers through the formal report template. | Internal Audit sample testing of published decisions | Independent |
| | We have reviewed our Statement of Community Involvement in relation to planning matters, including a public consultation | Website <u>Statement of Community Involvement (LDF)</u> <u>(leeds.gov.uk)</u> | Operational |
| | We are committed to the development of an asset-based community development approach (ABCD) | Executive Board endorsed plan and approach item 27 <u>24th September 2020</u> | |
| | The Locality Working model operates alongside the Council's Community Committee structure. It uses a place-based approach, with strong political leadership, to tackle poverty, reduce inequality and address vulnerability in some of the poorest neighbourhoods in Leeds | Executive Board received update report Item 129 <u>16th March 2022</u> | |
| | Public attendance at council meetings: The public can attend or view any formal meetings of the council Additional arrangements for the public to address meetings are in place as follows: Deputations to full Council in accordance with the Council Procedure Rules Invitation as a witness to a Scrutiny inquiry in accordance with the Scrutiny Board Procedure Rules Deputations, open forums, advisory or consultative forums | Constitution <u>Council and democracy (leeds.gov.uk)</u> Council Procedure Rules – <u>Part 4 a</u> Scrutiny Board Procedure Rules – <u>part 4 c</u> Community Committee Procedure Rules <u>– part 4 d</u> Protocol for Public Speaking at Plans Panels <u>– Part 5 h</u> Committee agenda and items demonstrate application of relevant provisions | Operational |
| | of Community Committees in accordance with the Community Committees Procedure Rules | For example Inner South Community Committee – Item_33 <u>30th November 2022</u> | |

Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|--|---|-------------|
| | (What we do) | (How we know it works) | type |
| | • Speaking at Plans Panels in accordance with the Protocol for Public Speaking at the Plans Panels | | |
| | We have arrangements in place for the receipt and consideration of petitions. Formal decisions in respect of petitions received are taken and published in accordance with the decision-making framework which provides for Member oversight of decision making. | Website Petition the council (leeds.gov.uk) | Operational |
| | The Budget and Policy Framework Procedure Rules set out clear requirements in respect of stakeholder engagement, publication, and referral to Scrutiny of any framework document to ensure comprehensive consultation and engagement in respect of key policies. | Constitution <u>Council and democracy (leeds.gov.uk)</u> Budget and Policy Framework Procedure Rules - <u>Part 4 e</u> | Operational |
| | Executive Board and Full Council reports set out consultation details in respect of budget and policy framework matters. | Budget &Policy Framework documents approved by Full Council: Recommendation of Licensing Committee – Licensing Act 2003 Statement of Licensing Policy – Item 67 – <u>18th January 2023</u> Youth Justice Plan - Item 68, Safer, Stronger Communities Leeds Plan Item 69 <u>12th January</u> <u>2022</u> Best City Ambition – Item 79, Budget – Item 82, - <u>23rd February 2022</u> | |
| | We have established a Parish and Town Council Charter setting out how we will work together with local councils in the Leeds City area for the benefit of local people. | Website Parish and Town Council Charter (leeds.gov.uk) | |

Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

| Our Commitment | The Governance Framework (What we do) | The Assurance Map (How we know it works) | Assurance type |
|---|---|--|-------------------|
| We will develop formal and informal partnerships to ensure efficient use of resources and sustainable achievement of | We have adopted the Boston Matrix to understand current relationships with our partners and / or plan trajectories. The use of the matrix also considers the strategic and operational power of our partners. | The 2021 Key relationships and system leadership of our partnership was discussed and reviewed at an extended BCLT event in <u>June 2023.</u> | |
| outcomes | Partners: We have established a Partnership toolkit, checklist and register to support proportionate arrangements for governance and risk in respect of partnerships. The checklist focusses on: purpose and outcomes – how we will measure success and when the partnership will end the partners – who our partners are and how we will work with them risk and resilience – how the partnership plans to meet risks. | Survey of Internal Control: Are there any partnerships with external partners in your service area Name / Number Have these been included on the directorate partnership register Has the partnership checklist been applied to each partnership (available on the partnership toolkit (InSite - Partnership management (Ieeds.gov.uk)) Are you satisfied that the arrangements in place provide adequate control | Operational |
| | | The annual assurance report on Corporate Risk and Resilience Arrangement is received by Corporate Governance and Audit Committee. – Note 53 <u>28th</u> <u>November 2022</u> Enquiries of Specialists – Chief Officer Policy and Intelligence | Specialist |
| | Executive Board receive reports reviewing the work and outcomes of significant partnerships within the city | For example, Executive Board 20/04/22 received _Leeds Response to the Ukranian Crisis - Partnerships across the city to provide the necessary support and 14/12/22 <u>West Yorkshire</u> <u>Mass Transit Vision</u> – formal partnership working. | Operational |

Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

| Our Commitment | The Governance Framework (What we do) | The Assurance Map (How we know it works) | Assurance type |
|---|--|---|-------------------|
| We will maintain a clear strategic plan which sets out our priorities, and the intended outcomes for the citizens and communities of Leeds now and in the future. | The Joint Strategic Assessment provides a detailed understanding of the citizens and communities in the Leeds area which underpins the Council's planning and service delivery. In Feb 2022 Council approved the Best City Ambition (BCA) in place of the Best Council Plan. Both corporate plans articulate the council's ambitions and strategic priorities which are based in the three pillars | The JSA received by Health and Wellbeing Board item 9 <u>16th</u> <u>September 2021, and</u> Executive Board item 68 <u>20th October 2021</u> <u>Best City Ambition</u> approved by Full Council Item79 <u>23rd February 2022</u> Corporate Governance and Audit Committee | Operational |
| | Health and wellbeingInclusive growthClimate emergency | received report on Governance Arrangements for Implementation of Best City Ambition item 11 24th June 2022 | |
| | The Best City Ambition is centred on the city's mission to tackle poverty and inequality in partnership. The strategy and policy framework is articulated through a raft of policy and strategy documents which reflect the strategic ambition of the council. An iterative approach will be taken to reviewing this framework, to ensure that they are necessary and appropriate, and that they form a cohesive whole in support of the overarching BCA. Documents comprised in the budget and policy framework are | Survey of Internal Control Arrangements to ensure Service is planned and delivered in line with the Council's strategic planning framework including in particular: The Best City Ambition The Council's three strategic pillars – Inclusive Growth, Health & Wellbeing, and Climate Emergency Your supporting strategic / service Plan (if relevant) | Operational |
| | approved by full council, other supporting strategies and policies are approved in accordance with the Leader's executive arrangements. | Examples of supporting plans and strategies approved by Executive during AGS period include: Better Lives Strategy 2022-2027 item 140 <u>20th April</u> <u>2022</u> Approval of updated Leeds Housing Strategy item 14 <u>22nd June 2022</u> Leeds Safe Roads Vision Zero 2040 Strategy & Action Plan 2022-25 item 49 <u>21st September 2022</u> . | |

Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|---|---|-------------|
| | (What we do) | (How we know it works) | type |
| | | Report on governance arrangements for implementation of Best City Ambition was received by Corporate Governance and Audit Committee item 11 - <u>24th June 2022.</u> | Specialist |
| We will work to deliver our strategic plan in a way that is economically, socially and | Medium Term Financial Strategy (MTFS): The five-year MTFS provides for financial resilience and sustainability. It is updated annually. | The MTFS 2023/24- 2027/28 was received by Executive Board. item 63 <u>19th October 2022</u> | Operational |
| environmentally sustainable and demonstrates excellent value for money | The Revenue Budget and Capital Programme are supported by a clear and established set of principles which enable a robust and accountable approach to budget management. | Enquiries of Specialists – Chief Officer Financial Services | Specialist |
| | The system of financial control includes clear arrangements for budget setting and monitoring, to ensure that the budget reflects the resource envelope available to the Council. BCT: Financial Challenge has been established to deliver targeted savings resulting from a programme of service reviews. | Corporate Governance and Audit Committee received Annual Assurance report on arrangements for financial management. item 50 <u>28th November 2022</u> | |
| | Climate Emergency is one of the three pillars supporting the Council's strategic plan, with a target of achieving net zero | Climate Emergency Annual Report received by Executive Board item 129 20th March 2023 | Operational |
| | emissions for the city by 2030. Efforts are focussed on both the council's climate emissions; and wider influence in relation to national policy, and the activity of partners, stakeholders, citizens and communities within the city. | Report on Climate Emergency Governance and Controls received by Corporate Governance and Audit Committee item 129 <u>15th March 2023.</u> | Specialist |
| | The principles of decision making require Clarity of aims and desired outcomes Proportionality Options appraisal The corporate report template provides for the articulation of relevant considerations with particular reference to the three strategic pillars. | Internal Audit sample testing of published decisions | Independent |

Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|--|--|---------------------------|
| | (What we do) | (How we know it works) | type |
| | The Council is signatory to the Leeds Social Value Charter committing to the consideration of social value in all the council does. Social Value Guidance for Commissioners has been developed, communicated and embedded under the oversight of the Social Value Board. Outcomes are monitored and reported to Corporate Governance and Audit Committee. | Scrutiny Board (Strategy & Resources) supported adoption of the Social Value Guidance item 61 <u>20th January 2020</u> Survey of Internal Control • Arrangements to ensure social value including Social Value Guidelines for Leeds City Council Commissioners | Operational |
| | TOMs monitoring reported to Social Value Board quarterly, and annually to Scrutiny and Audit committee. | Scrutiny Board Strategy & Resources received Social Value in Procurement Report – item 73 <u>28th</u> <u>March 2022</u> Internal Audit review of Social Value in Procurement | Specialist Independent |
| We will ensure that our services are appropriate to the different needs of citizens and communities and that we deliver fair access to our services | Equalities: The Council has adopted an Equality and Diversity Policy and four-year Strategic Equality Improvement Priorities in compliance with the Equality Act 2010. The policy and priorities recognise that there are different outcomes for different groups and communities and seek to tackle poverty and reduce inequalities. We use equality, diversity, cohesion and integration impact | Website Equality and diversity (leeds.gov.uk) Equality improvement priorities (leeds.gov.uk) Equality and diversity impact assessments (leeds.gov.uk) Strategic approach to tackling hate crime including Anti- Muslim Prejudice Poctober 2022. | Operational |
| | assessments to identify ensure that our services are fair and accessible | Survey of Internal Control Arrangements to ensure fair access to services including The Council's Equality and diversity policy Equality, diversity, cohesion and integration impact screening and assessments Equality Improvement Priorities Progress Report | Operational Specialist |
| | | 2020-2021 and Equality Improvement Priorities | Specialist |

Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|--------------------------|---|-------------|
| | (What we do) | (How we know it works) | type |
| | | 2021-2025 received by Executive Board – item 43 21st July 2021 and progress report received item | |
| | | 51 <u>21st September 2022</u> . | |
| | | Internal Audit reviews (for example): | Independent |
| | | No Recourse to Public Funds | |
| | | Retirement Wellbeing Checks | |
| | | SEN Out of Area Placements | |
| | | DoLS | |
| | | | |

Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions)

We will determine the interventions necessary to optimise the achievement of the intended outcomes

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|--|---|-------------|
| | (What we do) | (How we know it works) | Туре |
| We will ensure that decision makers are provided with relevant, timely information to support decisions which are proportionate, sustainable and realistic to meet identified aims and outcomes. | Decision Making: We have adopted the Principles of Decision Making set out in Article 13 of the Constitution Report templates require clear reasoning and evidence for recommendations, including consultation and engagement, legal, resource and risk implications, and options considered. Committee reports, and those supporting key decisions taken by officers are published five days in advance of decisions being taken. | Survey of Internal Control Arrangements to support proportionate, sustainable, and realistic decisions including The Principles of Decision Making (set out in Article 13 of the Constitution) Report writing templates and guidance Corporate Governance and Audit Committee received the Annual Assurance report on Decision Making. item <u>9 24th June 2022</u>. Review of Protocol for the Roles of Members and Officers in Decision Making received at Executive Board <u>27th July 2022</u>. Decision making Framework statement of Internal Control within IDS received by Corporate Governance and Audit Committee iteme 64, <u>6th</u> <u>February 2023</u> Internal Audit sample testing of published decisions | Specialist |
| | Category management structure enables input into option appraisals (where warranted), procurement strategy, decision reports and contract management plans. Reassurance is addressed via VfM delivered services and the non-recording of failing or terminated contracts | Enquiries of Specialists – Head of Procurement and Commercial Service | |
| We will ensure that our financial planning, and budgeting processes inform, reflect, and | Medium Term Financial Strategy: The five-year MTFS provides for financial resilience and sustainability. It is updated annually. | The MTFS 2023/24- 2027/28 was received by Executive Board 19/10/22. item 63 Medium-Term Financial Strategy | Operational |
| support our decision making. | Budget: Budget management and monitoring is undertaken as a continuous process throughout the Council. Clear financial dashboards have been developed and financial advice and | Corporate Governance and Audit Committee received the Annual Assurance report on arrangements for financial management. item 50 <u>28 November 2022</u> | Specialist |

Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions)

We will determine the interventions necessary to optimise the achievement of the intended outcomes

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|--|--|-------------|
| | (What we do) | (How we know it works) | Туре |
| | guidance is available from the Financial Service, to assist budget holders in assessing the impact of decisions. The corporate report template requires that financial implications are detailed in respect of proposals. | Internal Audit sample testing of published decisions | Independent |
| We will consider best value in respect of all strategic objectives through the delivery of service specific outcomes. | The Council has adopted a five-year procurement strategy to support deliver of the strategic plan based on five key areas: Value for money and efficiency Governance Social Value and Foundation Living Wage Commercial Opportunities Supplier relationships and contract management Arrangements for the procurement of goods and services include requirements for tender evaluation reflecting both price and quality The Social Value guidelines for Leeds City Council commissioners states all high value procurements must consider social value. The council has a contract with the Social Value Portal (SVP) an external service that manages the supply and delivery of the Social Value tool which enables a performance and evidence-based approach to obtain social value offers from bidders, ensuring an open, fair and transparent process is in place. Contract management arrangements are considered during the scoping of the procurement to ensure the Councils requirements are clear, deliverable and manageable. Post award contract | Website: Procurement Strategy 2019 to 2024 (leeds.gov.uk) Scrutiny Board (Strategy & Resources) supported adoption of the Social Value Guidance item 61 20th January 2020 Social Value Fund Proposal report received by Executive Board on 22nd June 2022. Survey of Internal Control • The procurement framework, including • the provisions of the Contracts Procedure Rules • Arrangements for Contract Management, including the requirement to have arrangements in place for contract management; and that individuals undertaking contract management roles have appropriate formal training • Arrangements for obtaining procurement and commercial advice | Operational |
| | management ensures adherence to the service needs and | Corporate Governance and Audit Committee received the Procurement Assurance report 2022 item 22 29/07/22 | Specialist |

Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions) We will determine the interventions necessary to optimise the achievement of the intended outcomes

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|---|---|-----------|
| | (What we do) | (How we know it works) | Туре |
| | delivery of the expected outcomes including the requirement of any future procurement. | Enquiries of Specialists – Head of Procurement and Commercial Service | |
| | A suite of tender documents to address all procurement activity namely, goods, works and services are available to undertake appropriate procurement exercises. The tender documents promote engagement with the third sector market and strengthen its relationship with the council, as well as providing opportunities for large private organisations to engage more openly with the Third Sector and SMEs by broadening their supply chain. | | |

Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|--|---|-------------|
| | (What we do) | (How we know it works) | type |
| We will integrate robust and effective risk management arrangements into all our activity and decision making to identify, mitigate and manage risks to the | The Council is committed to the identification, mitigation and management of risk throughout all levels of council decision making and activity to ensure that the councils strategic objectives can be achieved. | Website <u>Risk and performance (leeds.gov.uk)</u> The risk management policy and strategy approved by Executive Board – item 39 <u>21st July 2021</u> | Operational |
| achievement of our goals. | Together the risk management strategy and procedures work to identify, mitigate and manage risk at corporate, directorate, service and project level. | Survey of internal control The Council's risk management Policy and approach, including arrangements to identify and record new and | |
| | Arrangements provide for clear ownership of risk, and for the regular monitoring and evaluation of arrangements to ensure that they remain robust and fit for purpose. | emerging risks, to develop and review the control assessment for each risk, | |
| | The corporate report template includes a section to address risk in relation to all decisions taken in committee, and key and significant operational decisions taken by officers. | to report, and where necessary escalate, significant risks and to manage each identified risk. | |
| | Regular Executive Members briefings include updates on risk in relation to matters within their portfolio. | Annual Corporate Risk Management report received by Executive Board - item 27 27th July 2022. | |
| | CLT consider corporate risks; and DLTs consider directorate risks through a regular cycle of reporting by Intelligence and Policy Manager | Annual Assurance Report on Corporate Risk and Resilience Arrangements received by Corporate Governance and Audit Committee <u>Note</u> <u>52 28th November 2022.</u> Scrutiny Board Strategy & Resources received and | Specialist |
| | Scrutiny Boards have oversight of risk arrangements in relation to matters within their remit. | considered the Annual corporate risk management report – item 34 <u>26th September 2022</u> Enquiries of Specialists – Chief Officer Policy and Intelligence | |

Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|---|---|-------------|
| | (What we do) | (How we know it works) | type |
| | Legal and regulatory breach addressed as part of PACS service level risk register, giving assurance in relation to risks arising through delivering services through third parties. | Enquiries of Specialists – Head of Procurement and Commercial Service | Specialist |
| | | Internal Audit sample testing of published decisions | Independent |
| We will have effective arrangements to plan and monitor our performance in line with our strategic objectives, and to identify and deal with any failure in service delivery. | We have clearly articulated arrangements for performance management at corporate and directorate level. These arrangements seek to provide assurance in relation to the delivery of the Council's strategic plan. Key Performance Indicators underpin reporting of progress to | Survey of Internal Control Arrangements to monitor performance including arrangements to manage and escalate concerns | Operational |
| | Corporate Leadership Team and to Executive Board and will be reviewed in light of the adoption of the Best City Ambition. Scrutiny Boards have oversight of performance in relation to matters within their remit. They enhance performance through | Examples of performance reports received by Executive during AGS period: Update on Thriving: The Child Poverty Strategy for Leeds item 68, and Annual Update on Migration Activity in Leeds item 74 <u>19th October 2022</u> | |
| | constructive challenge and debate on policies and objectives before, during and after decisions are made. Scrutiny inquiries are targeted to provide robust challenge and meaningful assurance that services are delivered to achieve value for money in terms of the effective, efficient and economic achievement of outcomes. | Enquiries of Specialists – Chief Officer Policy and Intelligence Annual Corporate Performance Management report received by Executive Board – item 28 <u>27th</u> July 2022 Corporate Governance and Audit Committee received the Annual Assurance Report on Performance Management Arrangements item 52 <u>28th November 2022</u> | Specialist |
| | | Examples of performance reports received by Scrutiny; Scrutiny Board (Adults, Health & Active Lifestyles) item 57 - <u>17th January 2023</u> | Independent |

Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|---|--|---------------------------|
| | (What we do) | (How we know it works) | type |
| | A new Contract Management process is being formalised under the e-tendering portal YORtender. Contract Management Plans are owned by Directorates via commissioners/contract managers | Scrutiny Board (Strategy & Resources) Performance Update – item 10 20 th June 2022; Performance Report on Culture and An Efficient, Enterprising and Healthy Organisation Item 49 24th January 2022; Contact Centre Performance and Improvement Item 60 14th February 2022 Enquiries of Specialists – Head of Procurement and Commercial Service | |
| We will have robust arrangements for internal control which are defined and documented, clearly communicated, effectively embedded, meaningfully monitored and regularly reviewed. | and report on progress at relevant boards. There are clearly articulated arrangements for internal control in respect of identified areas as follows | Survey of Internal Control The Council's arrangements for Business Continuity Management including Business Continuity Plans developed for the service Arrangements for monitoring, testing and review of business continuity plans. Corporate Governance and Audit Committee receive annual assurance reports: | Operational Specialist |
| | Procurement; Decision making | Item 22 29th July 2022 | |
| | Treasury Management | Item 9 <u>24th June 2022</u> | |
| | Planning decision making and enforcement arrangements | Item 34 03rd October 2022 |] |
| | Procurement statement | Item 22 29th July 2022 |] |
| | Corporate Risk and Resilience Arrangements | Item 53 <u>28th November 2022</u> | |
| | Business continuity | Item 53 28th November, 2022 Annual Report - Corporate Risk and Resilience Arrangements. | |
| | Corporate Performance management | Item 52 28th November 2022 | |
| | Integrated Digital Service Controls | Item 64 6th February 2023 | |
| | Employment policies and procedures and employee conduct | Item 67 <u>6th February 2023</u> | |

Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|---|--|-------------|
| | (What we do) | (How we know it works) | type |
| | Customer contact and satisfaction | Item 81 25th March 2022 | |
| | Our system of internal control for Information Management and Governance provides a framework for the processing of information in line with relevant legislation. Arrangements include in particular: • creation, storage and disposal of information • information security • information access • information sharing • reporting and managing data breaches | Website Privacy and data (leeds.gov.uk) Survey of Internal Control • The Council's arrangements for information governance including: Arrangements for records management and storage in accordance with document retention schedules Requirement to complete the information governance e-learning in accordance with corporate timescales Requirement to hold and transmit personal, confidential and sensitive information securely Requirement to report data breaches Requirements for Data Protection Impact Assessments and the mitigation of identified risks. | Operational |
| | | Corporate Governance and Audit Committee received the Annual Information Governance Report including the Annual Report of the Caldicott Guardian item 63 <u>06th February 2023</u> Enquiries of Specialists – Data protection Officer | Specialist |
| | Financial Management controls are integrated throughout our arrangements, including financial planning and budget | Survey of Internal Control The Council's arrangements for financial management and control including: | Operational |

Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|--|---|-------------|
| | (What we do) | (How we know it works) | type |
| | preparation and setting; in year budget management and monitoring; and closure of accounts and year-end reporting. | Financial Regulations Arrangements for budget setting and monitoring | |
| | | Arrangements for obtaining financial advice and guidance | |
| | | Corporate Governance and Audit Committee received the Annual Assurance Report on Financial Management item 50 <u>28th November 2022</u> | Specialist |
| | | Internal Audit review of Invest to Save fund Internal Audit review of Strategic Investment Fund Acquisitions | Independent |
| | | Internal Audit review of FMS Creditor Processes Internal Audit review of Purchasing Cards Internal Audit review of CIS Payments | |

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

| Our Commitment | The Governance Framework (What we do) | The Assurance Map (How we know it works) | Assurance Type |
|--|---|--|---------------------------|
| We will continually review how we use our assets and | | Complaints, compliments and feedback - let us know (leeds.gov.uk) | Operational |
| information to achieve outcomes efficiently and effectively. | improvement of the council and the way in which services are delivered. | Corporate Governance and Audit Committee received assurance report in relation to customer contact and satisfaction Item - <u>25th March 2022</u> . | Specialist |
| | Estate Management Strategy: The Four-year estate management strategy sets out the way in which the Council will strategically plan and manage its land and | The Estate Management Strategy approved by Executive Board Item 78 <u>17th November 2021</u> | Operational |
| which the Council will strategically p property assets across the city to empriorities and to enable the people, t thrive. The document sets out the vi objectives helping us deliver a mode estate and workplaces that remain f adapts to new ways – and places – o A live implementation plan is mainta. Management. Our digital capabilities play a central of tools and technology to improve a council works, provides services and We take a strategic approach to the support our decisions, assess performance. | property assets across the city to ensure that it fulfils all of its priorities and to enable the people, the city and its businesses to thrive. The document sets out the vision, priorities and objectives helping us deliver a modern, efficient, sustainable estate and workplaces that remain fit for purpose as the world adapts to new ways – and places – of working. A live implementation plan is maintained by Strategic Asset | Survey of Internal Control Arrangements for governance in respect of Council land and buildings including obtaining advice and guidance, and arrangements for liaison with Chief Asset Management and Regeneration Officer in respect of decisions relating to use of the Council's land and buildings. Corporate Governance and Audit Committee received an assurance report in relation to estate management. Item 78 – 20th March 2023 Internal Audit sample testing of published decisions | Specialist Independent |
| | | Internal Audit review of Strategic Investment Fund Acquisitions | |
| | Our digital capabilities play a central role in maximising the use of tools and technology to improve and transform the way the council works, provides services and engages with citizens We take a strategic approach to the collection and use of data to support our decisions, assess performance and drive improvement and have established the Office of Data Analytics. | Survey of Internal Control Arrangements for governance of integrated digital services including obtaining advice and guidance, and arrangements for liaison with Chief Digital and Information Officer in | Operational |

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|--|--|-------------|
| | (What we do) | (How we know it works) | Туре |
| | | respect of decisions relating to use of digital technology. | |
| | | Executive Board, 19 October 2022 - <u>Leeds City</u> <u>Digital Strategy</u> - Digital innovation programme and <u>Core Business Transformation (CBT)</u> across the council. | Specialist |
| | | Scrutiny Board Strategy & Resources Inquiry – Integrated Digital Services – Vision and Plans Internal Audit sample testing of published decisions | Independent |
| We will develop, maintain and implement arrangements which support and develop the capacity | Officers: Our People Strategy sets out our ambition to be the best place to work, through exceptional employee experience, talented | Website: <u>The best place to work – our people strategy 2020</u> to 2025 (leeds.gov.uk) | Operational |
| of Members and Officers. | managers and leaders, and a culture underpinned by fairness, diversity and collaboration. Our people Strategy is supported by key offers including Values & behaviours Leadership and management The Strategy also includes a focus on keeping our staff safe whilst building in flexibility across the workforce. We have developed a range of staff and manager facing communication tools and techniques including: regular focussed meetings of BCLT, and extended BCLT Written communications including weekly bulletins, BCLT | Survey of Internal Control Arrangements for management of staff including: Welfare of employees Induction, training, and development Supervision, attendance, discipline Appraisals and 1-2-1s Access to the equipment necessary to fulfil their roles effectively Arrangements for obtaining advice and guidance in relation to Human Resources. | Operational |
| | notes, Tom's weekly message | Council approved the Pay Policy Statement Item 80 <u>23rd February 2022</u> . | Operational |

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

| Our Commitment | The Governance Framework (What we do) | The Assurance Map (How we know it works) | Assurance Type |
|----------------|---|--|-------------------|
| | We have a broad range of arrangements to promote the health safety and wellbeing of employees including but not limited to: | Corporate Governance and Audit Committee received the annual assurance report in relation to employment policies and procedures and employee conduct Item 67 - <u>6th February 2023</u> . | Specialist |
| | Employee advice, information, and counselling Financial wellbeing Mental health Occupational health; and Safeguarding Regular pulse surveys continue to enable communication and | Health, Safety and Wellbeing Performance and Assurance Report Received by Executive Board item 55 <u>21st September 2022</u> | Specialist |
| | inform decision making. Members: The Member Induction Programme is provided following each local election. In addition a Training and Development Programme is developed in consultation with Members. The calendar of training is available to all Members, and remains agile to deal with emerging needs. | Enquiries of specialists – Head of Democratic Services | Specialist |
| | The Members Allowances Scheme is considered by the Independent Remuneration Panel and approved by Full Council. The scheme is subject to an annual uplift in line with the negotiated headline NJC pay award. The Scheme has been reviewed by the IRP and will be submitted to Council for approval. | Council received adopted the Members Allowances Scheme item 69 <u>Report of the Independent</u> <u>Renumeration Panel 18/01/23</u> The City Solicitor applies the uplift under delegated authority last decision taken <u>18th January 2023</u> | Operational |
| | We are working towards a standardised, robust, and sustainable managed digital offer that meets Member's workstyle requirements, in line with the digital workplace. The offer will meet accessibility needs, be subject to clear training and standardised support, and support the ambition of members going paper-free. | Member Management Committee received a report on the DIS Offer for Elected members Item 7 <u>16th July 2021</u> | Operational |

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|---|---|-------------|
| | (What we do) | (How we know it works) | Туре |
| We will ensure that leadership roles are clear and defined and that relationships between elected Members and officers work effectively to set and implement our strategic goals. | The Council operates executive arrangements on the strong leader and cabinet model. Roles and responsibilities are clearly defined through the constitution including provision in relation to: Responsibility for functions Procedure rules Codes and protocols provide further guidance in respect of member and Officer roles and responsibilities Each Director maintains a sub-delegation scheme making clear provision for the discharge of functions within their remit, although each retains accountability for functions delegated to them through the Officer Delegation Scheme. There are clear leadership arrangements in place, enabling leaders and managers across the council to engage and share knowledge and experience to inform decision making and cascade information: Corporate Leadership Team (Directors) Directorate Leadership Team (Directors and their direct reports within directorates) Best Council Leadership Team (Directors and their direct reports across the council) Extended BCLT (All JNC grade officers across the council) Cross cutting boards (E.g., BCT: Financial Challenge) | Constitution <u>Council and democracy (leeds.gov.uk)</u> Members of the Council – Article 2 Chairing the Council – Article 5 The Executive - Article 7 Officers – Article 12 Review and Revision of the Constitution - Article 15 Responsibility for Functions - Part 3 Local Choice functions – Section 1 Council Functions – Section 2 Executive Functions - Section 3 Executive and Decision-Making Procedure Rules – Part 4 b Officer Employment Procedure Rules – Part 4 j Protocol for Member / Officer Relations – Part 5 c Protocol for the Roles of Members and Officers in Decision Making – Part 5 d Website Sub delegation schemes <u>Council and democracy</u> (<u>leeds.gov.uk</u>) The Leader's executive arrangements were reported to Full Council Item 16 <u>26th May 2022</u> | Operational |

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|---|---|-------------|
| | (What we do) | (How we know it works) | Туре |
| | Service boards (E.g. | Survey of Internal Control | Operational |
| | Project and programme boards (E.g., Core Business | Arrangements for delegated decision making | |
| | Transformation Board) | including: | |
| | A review of these internal governance arrangements will be | • The Protocol on member Officer Relations and | |
| | undertaken as the council implements the new organisational | Protocol for the Role of Members and Officers | |
| | plan. | in Decision Making | |
| | | Officer delegation scheme and the Director's | |
| | | Sub-delegation Scheme | |
| | | Internal governance arrangements within the | |
| | | directorate (boards, panels & other forum that | |
| | | control and influence service delivery although | |
| | | not formal decision-making bodies) | |
| | | Arrangements for briefing / consulting | |
| | | relevant elected Members (ward Members, | |
| | | portfolio holders etc.) as necessary and | |
| | | appropriate and | |
| | | arrangements for the referral of appropriate | |
| | | matters to Executive Board | |
| | | Corporate Governance and Audit Committee | Specialist |
| | | received report on Governance Arrangements for | |
| | | Implementation of Best City Ambition item 10 | |
| | | 24th June 2022 | |

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|--|---|--|---------------------|
| We will provide clear, accessible, | (What we do) Approach to open and transparent decision making detailed at | (How we know it works) Elective Care Hubs proposals and draft response | type Operational |
| and timely information so that we can be held to account for the decisions we take and for our | Principle 2 above. Publication of agendas and items of meetings, and reports and delegated decision notices in respect of officer decisions ensure | considered by Scrutiny Board (Adults, Health and Active lifestyles) item 23 20 th September 2022 | |
| performance. | decisions are available for consideration and challenge. Call in arrangements permit the consideration of executive decisions which have been made but not yet implemented by Scrutiny Boards | The Corporate Governance and Audit Committee receive an update on Urgent Decisions taken by the Council as part of the Internal Audit update reports. Item 36 <u>3rd October 2022</u> | Specialist |
| | Performance of Committees Council Committees will be held to account for the discharge of the matters within their remit | | Operational |
| | Community Committees | Item 55 <u>16th November 2022</u> | |
| | Plans Panels and Development Plan Panel; | Item 54; <u>16th November 2022</u> | |
| | Corporate Governance and Audit Committee | Item 12 24 th June 2022 | |
| | Climate Emergency Advisory Committee | Item 22 20 th March 2023 | _ |
| | Licensing Committee | Item 92 23rd March 2022 | _ |
| | Standards and Conduct Committee | Item 93 23rd March 2022 | |
| | The Council's accounts are prepared and published in accordance with legislative requirements and proper practice, including the period of public inspection prior to finalisation. Comments and questions arising during period of public inspection are reported to Corporate Governance and Audit Committee | Corporate Governance and Audit Committee Approve interim annual governance statement and publication drafts of the accounts Items 24 <u>29th July 2022</u> approve the final annual governance statement Item 38 <u>03rd October 2022</u> approve the audited accounts. Item 66 <u>6th</u> <u>February 2023</u> | Operational |
| | Scrutiny: Our scrutiny and oversight arrangements are set out in Article 6 and the Scrutiny Board Procedure Rules in the Constitution. | Survey of Internal Control Service included in work undertaken by Scrutiny Board If yes give details of the Scrutiny | Operational |

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|---|--|-------------|
| | (What we do) | (How we know it works) | type |
| | The Vision for Scrutiny, contained within Article 6 sets out the "Four Principles of Good Scrutiny" and recognises the seven conditions necessary to succeed in the vision. | If yes, have recommendations arising from the work been / are being implemented in accordance with identified timescales under an established action plan. Enquiries of Specialists – Head of Democratic Services as Proper Officer for Scrutiny | Specialist |
| | | Council Received the Annual Report of the Scrutiny Boards – Item 28 20 th July 2022 | Operational |
| We will have effective arrangements to provide independent assurance in respect of our governance arrangements | The Local Code of Governance reflects the Delivering Good Governance in Local Government Framework CIPFA 2016. The governance framework and assurance map recognises the range of assurance sources available. Independent Assurance is available from the Internal Audit Service which provides a professional and independent service in conformity with PSIAS and LGAN to deliver a risk-based audit plan, supplemented by additional audit activity providing independent assurance in respect of all systems of internal | Survey of Internal Control Service received an internal audit review If yes give details of the review If yes, have recommendations arising from the review been / are being implemented in accordance with identified timescales under an established action plan. Corporate Governance and Audit Committee | Operational |
| | control. | received internal audit update reports item 8 2 <u>4th</u> June 2022, item 36 <u>3rd October 2022</u> , item 65 <u>3rd</u> February 2023 | |
| | | Corporate Governance and Audit Committee received the Annual Opinion of the Head of Internal Audit. Item 37 <u>3rd October 2022</u> | Independent |
| | | Corporate Governance and Audit Committee received PSIAS External Quality Assessment Item 4 <u>17th December 2021</u> | Independent |
| We will welcome peer challenges, reviews and inspections from regulatory bodies, and will | The Protocol for the Co-ordination of External Inspection Reports provides for the publication of external inspection reports, and for the review and monitoring of action plans arising from them. | Constitution <u>Council and democracy (leeds.gov.uk)</u> Protocol for the Co-ordination of External Audit and Inspection Reports – Part 5 f Website – external audit and inspection reports | Operational |

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|---|--|---|------------------------------|
| | (What we do) | (How we know it works) | type |
| implement action plans which arise from them | Executive Board, Scrutiny Boards and Corporate Governance and Audit Committee may receive reports and action plans in accordance with their terms of reerence | <u>Council and democracy (leeds.gov.uk)</u> <u>Survey of Internal Control</u> Service received an external review (from External Audit, the Health, and Safety Executive (HSE), Ofsted, the Information Commissioners Office (ICO), Care Quality Commission (CQC), Peer Reviews or other body) If yes give details of the review If yes, have recommendations arising from the review been / are being implemented in accordance with identified timescales under an established action plan. | |
| | The External Auditors are routinely represented at Corporate Governance and Audit Committee, providing regular updates in addition to formal reporting requirements. | External Auditors presented Corporate Governance and Audit Committee with Annual Report and VfM Report 2020/21 Item 35 <u>3rd October 2022</u> Audit Plan 2021/22, item 39 <u>3rd October 2022</u> Audit Risk Assessment Enquiries 2021/22, item 40 <u>3rd October 2022</u> Audit Report item 66 <u>6th February 2023</u> Final Report and ICT Report, item 79 <u>20th March</u> <u>2023</u> | Independent |
| | The Council received a Local Government Association Peer Challenge during 22-23. | The Executive Board received an Action Plan following this review. Item 111 8 th February 2023 | |
| | Ombudsman | Executive Board receives reports in relation to findings of maladministration. | Operational / Independent |

| Our Commitment | The Governance Framework | The Assurance Map | Assurance |
|----------------|---|---|------------|
| | (What we do) | (How we know it works) | type |
| | Appropriate arrangements, principally administered centrally by the corporate complaints team, in place to capture, record and monitor Ombudsman Complaints regardless of whether a finding | The Ombudsman Public Report received at Executive Board item 44, <u>21st September 2022</u> | |
| | of maladministration leading to injustice is found. The Monitoring Officer also reserves the right to make a report of unlawfulness to Full Council although in actuality that has not | If necessary, Council receives reports of Monitoring Officer in relation to findings of maladministration None received during reporting period | |
| | been necessary. In addition, CLT and strong bi-partisan relationships between the Monitoring Officer, Head of Paid Service, the S.151 Officer and Directors provide stream- lined mechanisms for the sharing of relevant information relating to Ombudsman complaints. Work is currently taking place to enhance formal corporate oversight of Ombudsman complaints by CLT. | Enquiries of Specialists - City Solicitor | Specialist |